

# Student Feedback Form

## Education Agents

This feedback assists SIA to ensure that the Education Agents that are assisting students enrolled at SIA are providing the service levels expected and that students are satisfied with the representation of their Education Agent.

<b>1. The facilities available at SIA are what my agent described.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
<b>2. I am satisfied with the way my Agent assisted me before I arrived at SIA.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
<b>3. My Agent always demonstrated honest and ethical behaviour.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
<b>4. The information provided to me by my Agent about living and studying in Australia was accurate.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
<b>5. The information provided by my Agent about studying at SIA was accurate.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree
<b>6. I would recommend the Agent that I use to other students.</b>			
4 Strongly Agree	3 Agree	2 Disagree	1 Strongly Disagree

**Comments about my Education Agent:**

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RTO Number: 40732

Australian NIT College Pty Ltd t/as

trading as

Swan Institute Australia



CRICOS Provider Code: 03376K

**7. What are the two best things about your Education Agent?**

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2.

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**8. What two things could your Education Agent do better?**

1.

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**9. Do you have any additional comments regarding your Education Agent?**

(eg. Was communication of a high standard? Was the Agent knowledgeable? Was it easy to access the Agent? etc)

1.

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2.

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**Thank you for your feedback and time in regards to completing this evaluation.**